A RESOLUTION:

BY COUNCILMEMBER FELICIA A. MOORE AS SUBSTITUTED BY FINANCE/EXECUTIVE COMMITTEE

A RESOLUTION REQUESTING THE DEPARTMENT OF PERSONNEL AND HUMAN RESOURCES TO DEVELOP AN ALTERNATIVE LANGUAGE DIRECTORY; AND FOR OTHER PURPOSES.

WHEREAS, the City of Atlanta is rapidly becoming as international City; and

WHEREAS, as a result of its exploding population, the customers and/or Constituents of the City speak a number of languages; and

WHEREAS, the employees of the various departments/agencies of the City are finding it increasingly difficult to communicate with these peoples; and

WHEREAS, it is the responsibility of the City's Department of Human Resources to hire, develop/train and maintain a well qualified work force; and

WHEREAS, the City's work force is deficient in the field of foreign language arts; and

WHEREAS, it is the desire of the policymakers that this deficiency be remedied.

BE IT RESOLVED BY THE COUNCIL OF THE CITY OF ATLANTA as follows:

<u>Section 1</u>: That the Department of Personnel and Human Resources is hereby requested to develop a directory of bi-lingual City employees for assistance to all departments/agencies to be called upon for translation assistance when serving persons who do not speak English.

Section 2: That the Department of Personnel and Human Resources present the Finance/Executive Committee of Atlanta City Council with said directory and a Hiring and Training Plan within ninety (90) days from the adoption of this legislation.